

FORWARD

I am pleased to present to you the 2011 revision of the Community Health Nursing Administration Manual. The manual is the result of many years of vision and countless hours of hard work.

Nunavut has never undergone a comprehensive review and revision of its nursing policies. Most of our present policy manuals were inherited at division from the GNWT and have not been updated in more than a decade.

Since many of our written policies were no longer current, two things were occurring:

1. Policies did not reflect best practices; so in some cases patients may not have received the most optimal care because the policies and procedures being followed were not current.
2. Policies were being disregarded by nurses because they no longer reflected best practices. However, this meant that nurses working under the GN did not have policies to support their practice.

Neither situation was satisfactory. So, in March 2009, the Executive Management Committee of the Department of Health and Social Services commissioned a total review and revision of policies for Community Health Nursing by the Office of the Chief Nursing Officer.

This project has been a massive undertaking. It has been demanding and difficult. This project has been an incredible labour (of love and frustration) for many people. It is now exciting to see the fruits of our labour. It turned into a far larger product than anyone originally anticipated. As it reaches fruition, we are thankful and indebted to many, many hardworking people who have contributed thousands of hours to this project. Most of all, we are thankful for every nurse who provides dedicated and tireless service to the health of Nunavummiut. It is our hope that our new and updated policies, standards and best practices will equip you with the tools required to deliver the best nursing care possible within the territory.

The policy manuals are dynamic and fluid documents. They reflect the best practices today. As best practices develop and change, the policies contained in our manuals will change to remain current. Amazingly, all of this effort is just a first step in a best practices quality assurance project.

Thank you for your continuous support and dedication to your profession.





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Organization of Manual

The policies and guidelines in this manual are organized into the following categories:

Section 1: Introduction

Section 2: Organization

Section 3: Definitions and Abbreviations

Section 4: Standards

Section 5: Administration

Section 6: Communication

Section 7: Nursing Practice

Section 8: Diagnostics

Section 9: Pharmacy

Section 10: Infection Control

Section 11: Clinical Procedures

Each entry is identified with the following numerical format:

Section – Policy Number – Appendices to that policy

(Appendices include Guidelines, Reference Sheets, Procedures, and Templates)

NOTE TO THE READER: For the purpose of this manual, the term “Nurse” and “Registered Nurse” shall refer to all nurses who are working in the positions of Community Health Nurse and Supervisor of Health Programs, unless otherwise stated.



Section 1: Introduction

Section 2: Organization

Policy 02-001-00.....	Philosophy of Nursing
Policy 02-002-00.....	Core Community Health Nursing Programs
Policy 02-003-00.....	Structural Objectives and Indicators

Section 3: Definitions and Abbreviations

Reference Sheet 03-001-00.....	Definition of Terms
Reference Sheet 03-002-00.....	Common Government of Nunavut Acronyms
Reference Sheet 03-003-00.....	Common Abbreviations

Section 4: Standards

Policy 04-001-00.....	Standards for Nursing Administration Practice
04-001-01.....	Standards of Practice for Nursing Administration
Policy 04-002-00.....	Standards for Monitoring & Evaluating Community Health Nursing
04-002-01.....	Guidelines for Conducting a Community Visit
Policy 04-003-00.....	Health Centre Chart Audit
04-003-01.....	Conducting a Health Centre Chart Audit
04-003-02.....	Health Centre Chart Audit Form

Section 5: Administration

Policy 05-001-00.....	Nursing Policy Manual Maintenance
05-001-01.....	Nursing Policy Manual Maintenance guidelines
05-001-02.....	Nursing Policy Change Request Form



05-001-03.....	Nursing Policy Development
05-001-04.....	Archiving Nursing Policies and Guidelines
Policy 05-002-00.....	Removed
05-002-01.....	Removed
Policy 05-003-00.....	Removed
05-003-01.....	Removed
Policy 05-004-00.....	Removed
05-004-01.....	Removed
05-004-02.....	Removed
05-004-03.....	Removed
05-004-04.....	Removed
Policy 05-005-00.....	Critical Incident Stress Management
05-005-01.....	Critical Incident Stress Management Guidelines
Policy 05-006-00.....	Nursing Practice – Employer Responsibilities
Policy 05-007-00.....	Nursing Practice – Employee Responsibilities
Policy 05-008-00.....	Nursing Practice – Additional Nursing Function
05-008-01.....	Developing Policy for Additional Nursing Functions
05-008-02.....	Performing Additional Nursing Functions
05-008-03.....	Decision-Making Model for Performing Additional
	Nursing Functions & Transferred Functions
Policy 05-009-00.....	Transferred Functions
05-009-01.....	Policy Guidelines for Transferred Functions



05-009-02.....	Parameters for Performing Transferred Functions
Policy 05-010-00.....	Competency for Transferred Functions
Policy 05-011-00.....	Reduction of Core Community Health Nursing Services
05-011-01.....	Guidelines for Reducing Community Health Nursing Services
Policy 05-012-00.....	Suspension of Core Community Health Nursing Services
05-012-01.....	Guidelines for Suspending Community Health Nursing Services
05-012-02.....	Procedure for Suspending Core Community Health Nursing Services
Policy 05-013-00.....	Orientation
Policy 05-014-00.....	Reference Materials
05-014-01.....	Approved Reference List
05-014-02.....	Pharmacy Resources
Policy 05-015-00.....	Statutes and Legislation
05-015-01.....	Reference Sheet
Policy 05-016-00.....	Provision of Care in Emergency Situations
Policy 05-017-00.....	Equipment Management System
Policy 05-018-00.....	Standard Emergency Equipment
Policy 05-019-00.....	Equipment – Basic Nursing



	05-019-01.....	Basic Nursing Equipment
Policy	05-020-00.....	Equipment – Advanced Nursing
	05-020-01.....	Advanced Nursing Equipment
Policy	05-021-00.....	Occupational Health and Safety
	05-021-01.....	Occupational Health and Safety Program
Policy	05-022-00.....	Smoke Free Workplace
Policy	05-023-00.....	Treating Immediate Family Members
Policy	05-024-00.....	Clients in Police Custody
	05-024-01.....	Provision of Care to Clients in Police Custody
Policy	05-025-00.....	Gifts
	05-025-01.....	Guidelines for Accepting Gifts
Policy	05-026-00.....	Loss or Theft of Property
Policy	05-027-00.....	Contacting Clients through Local Radio
Policy	05-028-00.....	Scent-Free Workplace
Policy	05-029-00.....	Violence in the Workplace
Policy	05-030-00.....	Motor Vehicles
Policy	05-031-00.....	Fire Response and Evacuation
Policy	05-032-00.....	Compressed Gas
	05-032-01.....	Compressed Gas Guidelines
Policy	05-033-00.....	Managing Nursing Practice and Professional Conduct
Policy	05-034-00.....	Client Safety Events – Reporting and Management
Policy	05-035-00.....	Client Safety Disclosure Policy



Section 6: Communications

Policy 06-001-00.....	Confidentiality
06-001-01.....	Confidentiality Guidelines
Policy 06-002-00.....	Transmission of Health Information by Facsimile
06-002-01.....	Guidelines for Transmitting Information by Facsimile
Policy 06-003-00.....	Release of Information
06-003-01.....	Guidelines for the Release of Information
Policy 06-004-00.....	Intra-Departmental Release of Information
06-004-01.....	Intra-Departmental Guidelines for the Release of Information
Policy 06-005-00.....	RCMP Investigations
06-005-01.....	Guidelines for RCMP Investigations
Policy 06-006-00.....	Health Records Management
Policy 06-007-00.....	Health Record Control
Policy 06-008-00.....	Documentation Standards
06-008-01.....	Documentation Standard Guidelines
Policy 06-009-00.....	Documentation Format
06-009-01.....	SOAP Documentation Guidelines
Policy 06-010-00.....	Date and Time Sequence
Policy 06-011-00.....	Email Consultation
Policy 06-012-00.....	Forms Management
Policy 06-013-00.....	Interpreter Services
06-013-01.....	Interpreter Services Guidelines



06-013-02.....	Strategies working with Interpreters
Policy 06-014-00.....	Telephone Communication
06-014-01.....	Telephone Communication for Receptionists & Clerk Interpreters
06-014-02.....	Front desk triage
Policy 06-015-00.....	Missed or cancelled appointments
06-015-01.....	Guidelines for handling missed or cancelled Appointments
Policy 06-016-00.....	Child Welfare
06-016-01.....	Reporting Child Welfare Concerns

Section 7: Nursing Practice

Policy 07-001-00.....	Community Health Nursing
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Policy 07-003-00.....	Nursing Skills Certification
07-003-01.....	Skills Recommended for Certification
Policy 07-004-00.....	Chief Medical Officer of Health
Policy 07-005-00.....	Immunizations
Policy 07-006-00.....	Removed
Policy 07-007-00.....	Removed
07-007-01.....	Removed
07-007-02.....	Removed
Policy 07-008-00.....	Removed
Policy 07-009-00.....	Unregulated healthcare workers – Employer



Responsibilities

Policy 07-010-00.....	Unregulated healthcare workers – Nurse's Responsibilities
07-010-01.....	Guidelines for Working with Unregulated Healthcare Workers
07-010-02.....	Deciding to Teach or Delegate a Procedure
Policy 07-011-00.....	Unregulated Healthcare Workers – Workers Responsibilities
Policy 07-012-00.....	Certification of Death
Policy 07-013-00.....	Pronouncing Death
07-013-01.....	Guidelines to Pronouncing Death
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07-014-01.....	Coroner's Forms
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07-015-01.....	Guidelines for Handling a Stillbirth
07-015-02.....	Examination Guidelines for a Stillbirth
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07-016-01.....	Nunavut Care Level Planning Form
Policy 07-017-00.....	Do Not Resuscitate Order
Policy 07-018-00.....	Client Identification for Clinical Care
07-018-01.....	Client Identification Strategies
Policy 07-019-00.....	Transfer of Care between Colleagues
Policy 07-020-00.....	Conscious Sedation



07-020-01.....	Conscious Sedation guidelines
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Policy 07-021-00.....	Restraints
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07-022-02.....	Provisions of Care for Clients on Continuous Observation – Unregulated Healthcare Workers
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07-023-01.....	Obstetrical Clients Refusing to Travel
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07-024-01.....	Guidelines for Planned Home Visits
07-024-02.....	Guidelines for Safe Home Visits
Policy 07-025-00.....	Home Visits – Unplanned and Urgent
07-025-01.....	Guidelines for Unplanned and Urgent Home Visits
Policy 07-026-00.....	Emergency Land Medivacs
07-026-01.....	Guidelines for Emergency Land Medivacs
Policy 07-027-00.....	Certificates of Illness
Policy 07-028-00.....	LPN Medical Directive: TB Program
Policy 07-029-00.....	Infant-Telephone Triage and Infant Assessment (Age 0-12 Months)
Policy 07-030-00.....	Pediatric and Adult-Telephone Triage
Policy 07-031-00.....	CHN Expanded Role: Diagnosing, initiating lab and x-ray tests and initiating drug treatment
Policy 07-032-00.....	Testing, Diagnosing, and Treating Syphilis Infections for



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08-001-01.....Collecting Sexual Assault Kits

Policy 08-002-00.....Requisitioning Laboratory Studies

Policy 08-003-00.....Interpretation of Laboratory Studies

Policy 08-004-00.....Post Mortem Samples

08-004-01.....Guidelines for Obtaining Post Mortem Samples

08-004-02.....Coroner protocol for obtaining fluids

Policy 08-005-00.....Acknowledgement of Diagnostic Test Results

08-005-01.....Guidelines for Acknowledging Diagnostic Test Results

Policy 08-006-00.....Follow-up of Abnormal Diagnostic test results

08-006-01.....Guidelines for Following up Abnormal Results

Policy 08-007-00..... Removed

08-007-01.....Removed

Policy 08-008-00.....Removed

08-008-01.....Removed

08-008-02.....Removed

08-008-03.....Removed



08-008-04.....	Removed
Policy 08-009-00.....	Radiological Examination of Pregnant Women
08-009-01.....	Guidelines for Radiological Examination of Pregnant Women
Policy 08-010-00.....	Interpretation of X-Rays
Policy 08-011-00.....	Removed
Policy 08-012-00.....	Diagnostic Records
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Policy 08-013-00.....	Removed
Policy 08-014-00.....	Preventative Maintenance and Calibration
Policy 08-015-00.....	Interpretation of ECGs
Policy 08-016-00.....	Venipuncture
08-016-01.....	Venipuncture for Blood Specimens
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Policy 08-017-00.....	Unregulated Healthcare Workers Performing Laboratory Procedure
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Policy 08-020-00.....	Troponin Point of Care Tests in Pediatric Patients



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Policy 09-003-00.....	Stock Medications
Policy 09-004-00.....	Medication Administration – Nursing Practice
09-004-01.....	Guidelines for Administering Medications
Policy 09-005-00.....	Dispensing Medications
Policy 09-006-00.....	Administering or Dispensing Pharmaceuticals – Documentation
Policy 09-007-00.....	Administering Medications – IM Injection
09-007-01.....	Guidelines for Administering IM Injections
Policy 09-008-00.....	Administering Medications – IV Direct
09-008-01.....	Guidelines for Administering Medications IV Direct
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09-009-01.....	Guidelines for Administering Medications via Subcutaneous infusion Set
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09-010-01.....	Repackaging Pharmaceuticals– Container Specification Guidelines
Policy 09-011-00.....	Labeling Pharmaceutical Agents
Policy 09-012-00.....	Controlled Substances
Policy 09-013-00.....	Audit of Controlled Substances
Policy 09-014-00.....	Acquiring Blood and Blood Components
Policy 09-015-00.....	Administering Blood and Blood Components



09-015-01.....	Guidelines for Administering Blood Products
09-015-02.....	Guidelines for Using a Pressure Device in Blood Transfusions
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Policy 09-017-00.....	Compounding of Medications
Policy 09-018-00.....	Bronchiolitis Management Protocol

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10-001-01.....	Reportable Communicable Diseases
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10-003-05.....	Precautionary Measures for Microorganisms
Policy 10-004-00.....	Hand Hygiene
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10-005-01.....	Guidelines for the Use of Personal Protective Equipment
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10-006-01.....	Housekeeping Guidelines
10-006-02.....	Infectious Waste Disposal Guidelines
10-006-03.....	Guidelines for Communicating Hazards
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10-008-03.....	Levels of Disinfectants
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11-001-02.....	Central Venous Access Device: Heparin Flush
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11-002-01.....	PICC Removal Procedure
Policy 11-003-00.....	Central Venous Access Implanted Ports: Accessing and Discontinuing Infusion
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- 11-003-02.....Implanted Port: Access
- 11-003-03.....Implanted Port: De-Access
- 11-003-04.....Implanted Port: Changing Injection Caps
- 11-003-05.....Implanted Port: Discontinuing an IV Infusion
- 11-003-06.....Heparin Flush & Heparin Lock for Implanted Port
- Policy 11-004-00.....Central Venous Access Device: Blood Procurement
 - 11-004-01.....Central Venous Access Device: Blood Procurement: Nursing Procedures
- Policy 11-005-00.....Therapeutic Phlebotomy
 - 11-005-01.....Therapeutic Phlebotomy: Nursing Considerations
- Policy 11-006-00.....Enteral Nutrition
 - 11-006-01.....Enteral Nutrition: Nursing Considerations
 - 11-006-02.....Enteral Nutrition: Care for Feeding Tubes
 - 11-006-03.....pH Testing
 - 11-006-04.....Frequency of Tube Placement Verification
 - 11-006-05.....Interpreting Appearance and pH Results of Aspirate
 - 11-006-06.....Medications Affecting Gastric pH
- Policy 11-007-00.....Nasogastric Drainage Tube
 - 11-007-01.....Nasogastric Tube: Nursing Considerations
 - 11-007-02.....Nasogastric Tube: Insertion and Maintenance
- Policy 11-008-00.....Topical Hemostatic Agents



	11-008-01.....	Application of Hemostatic Agents
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	11-009-01.....	Application of Topical & Local Anesthesia
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	11-010-01.....	Basic Suturing Principles
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	11-017-02.....	Short Arm Splinting
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- 11-017-04.....Short Leg Splinting
- 11-017-05.....Long Leg Splinting
- 11-017-06.....Sugar Tong Splinting
- 11-017-07.....Thumb Spica Splinting
- 11-017-08.....Ulnar Gutter Splinting

